EMILYA SUSANTI

bit.ly/linkedin\_Emilya Susanti|[susanti377@gmail.com](mailto:susanti377@gmail.com)|(+62)8122698416

**SELFDESCRIPTION**

A highly experienced and dedicated banking professional with 30 years of proven expertise in both local and international banking institutions. Known for strong leadership, strategic thinking, and a deep understanding of financial operations and customer relationship management. Committed to delivering excellence and contributing to organizational growth.

**Akademi Akuntasi YKPN Yogyakarta,Indonesia** *GPA: 2.67/4.00 Aug1989-Aug1992*

**Kristen I High School Magelang,Indonesia**

*SocialScience Aug1986-Aug1989*

# AWARDANDCERTIFICATE

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* Buana Frontliner Award th. 2005

# SKILLS

**Language:**BahasaIndonesia(Native),English

# WORKEXPERIENCE

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* Lippo Bank Yogyakarta th.1993
* Bank Umum Nasional Yogyakarta th. 1993­-1998
* Bank Buana Indonesia Yogyakarta th. 1999-2012
* Bank UOB Indonesia Yogyakarta th.2012-2018

# PROFESSIONALTRAINING

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* Upgrading and Refreshing Course Iktan Notaris Indonesia Yogyakarta th.2002
* Lokakarya tentang undang undang anti pencucian uang Yogyakarta th.2004
* LCI Business English Course ( Language Centre International ) Yogyakarta th.2006
* Badan Sertifikasi Manajemen Risiko, Jakarta th.2009
* Excellent Service Quality Training Program, Jakarta th.2012
* Sales training Frontliner at Mark Plus Institute Yogyakarta th.2013

# SKILLS

A results-driven professional with strong leadership and team management abilities. Experienced in guiding and motivating teams to achieve high performance while maintaining a positive work environment. Excellent time management skills, ensuring tasks are prioritized and deadlines consistently met. Adept at resolving workplace challenges through practical solutions, sound judgment, and a calm, strategic approach.Skilled in resolving work-related problems efficiently by identifying root causes, finding effective solutions, and ensuring smooth operations with minimal disruption.